

NEWS RELEASE

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For Immediate Release:

Date: April 8, 2013
Time: 9:30 a.m.
Incident: PUBLIC NOTICE

PUBLIC NOTICE – ONLINE INCIDENT REPORTING

The Plano Police Department is proud to announce it will be providing a new online police reporting option to the public. This web based reporting system will allow the public to file a report for certain incident types (harassment, minor property or identity theft, criminal mischief/vandalism, lost property, delayed hit & run crashes, etc.) over the internet at their convenience, when no emergency exists and immediate investigation by a police officer is not necessary. The department expects this internet based reporting service to be very popular among citizens who have come to expect police services to be provided immediately and conveniently online.

The service will allow the public to file a report at a time that is best for them, without having to wait for an officer to respond or call them back. The citizen will be able to print a temporary copy of the report after submitting it. The report will be reviewed by police personnel and once approved the filing person will receive an email with a copy of the report attached without cost. The report will transfer into the Plano Police Department's records management system and receive the same investigation and statistical analysis ability as if the report had been filed by a Police Officer.

This web based reporting option will allow officers more time to address community needs while keeping pace with the public expectancy to complete services via the internet.

The Plano Police Department will be using the Desk Officer Online Reporting System from the San Ramon, California based software company Coplogic, Inc (www.Coplogic.com).

The web based crime reporting service is available at www.planopolice.org.

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